



COOPERATION | COMMUNICATION | COORDINATION | COLLABORATION

POINTS OF CONSENSUS

CLEAN UP, REPAIR AND REBUILD

National VOAD members agree to adhere to the following:

1. Cleanup and long term recovery assistance will be provided with dignity and in a respectful, non-judgmental, and nondiscriminatory manner.
2. Safety standards, including standards for handling of known hazardous materials, will be in place for field staff and volunteers prior to the start of work.
3. Support and engage with the communication and coordination systems in use in each community and promote a central and inclusive system for intakes, referrals, tracking and reporting of cleanup assistance.
4. Work will be done only upon written consent of the client. A clear scope of work will be agreed upon and signed before work begins.
5. Clients and residents will be encouraged and permitted to salvage any items before and during cleanup work.
6. Assist clients to repair and rebuild who have gone through a case management process consistent with the National VOAD Disaster Case Management Points of Consensus.¹
7. Repairs and rebuilds will be done, at a minimum, in accordance with the International Residential Code and local codes, with local codes prevailing if there is a discrepancy between the two. We agree to aspire to the highest workmanship feasible.²

Members will encourage Long Term Recovery Groups to repair and rebuild above and beyond the International Residential Code and local codes. As a part of a larger commitment to our donors and the communities where we work we will adhere to the following guidelines:

- Repair and rebuild with materials and practices that are energy efficient.³
 - Mitigation practices will be used whenever possible to minimize the risk of future events.⁴
8. Repairs and rebuilds for disabled clients will be done in a way that gives the client needed access to the home. ADA standards, while not required under residential building code, should be considered and used whenever feasible.⁵
 9. Skilled construction person(s) will be available to supervise all volunteer work, and offer guidance throughout the long term recovery process.
 10. Local character of the client's community and cultural norms will be respected as they pertain to the repairing and rebuilding of the client's home. This may depend upon the resources available to the LTRG.

¹ For the National VOAD Disaster Case Management Points of Consensus see <http://www.nvoad.org/>

² For more information see <http://www.iccsafe.org/>

³ For more information see Southface <http://www.southface.org/>, The Energy & Environmental Building Alliance <http://www.eeba.org/> and the U.S. Department of Energy <http://www1.eere.energy.gov/buildings/residential/>

⁴ For more information see FEMA's Mitigation Best Practices (<http://www.fema.gov/plan/prevent/bestpractices/index.shtm>) and the Federal Alliance for Safe Home <http://www.flash.org/>

⁵ For more information see <http://www.ada.gov/>